

## **COVID-19 Event Refund Policy**

A refund may be granted if you:

- test positive for Covid-19 and have to isolate
- are a close contact of someone with Covid-19 and have to isolate
- are showing symptoms
- isolating while awaiting PCR test results
- are a carer of someone in isolation

Members requesting a refund should provide supporting evidence to the event secretary, such as a medical certificate, PCR test result, photo of RAT result, text or email from Health Authorities, or other evidence confirming Covid-19 or need to isolate.

Event organisers may retain a small administration fee or processing fees.

Pony Club WA have a set \$10.00 administrative fee per refund.